

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
SEPTEMBER 2021**

Madison County Road Department

Reporting Dates 09/01/21 through 09/29/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34211 A	09/01/21 10:14:00	09/02/21 14:53:00	09/02/21	Limb Pickup Closed	Brown, Shirley Levy, Jeffrey	Farmers Cv Farmers Cv	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34212 A	09/01/21 10:17:00	09/02/21 14:54:00	09/02/21	Limb Pickup Closed	Brown, Shirley Corlett, Tom	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34213 A	09/01/21 10:18:00	09/02/21 14:53:00	09/02/21	Limb Pickup Closed	Brown, Shirley Plummer, Floyd	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34214 A	09/01/21 10:20:00	09/16/21 15:54:00	09/02/21	Pot Holes Closed	Brown, Shirley Cathy	Robinson Springs Rd Robinson Springs Rd	District 3	Medium Priority
	Dur (hrs/days)	360	15	Huge pot holes				
34218 A	09/01/21 15:30:00	09/02/21 14:54:00	09/02/21	Limb Pickup Closed	Brown, Shirley Seabrook, Richard	Spike Ridge Spike Ridge	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34220 A	09/02/21 08:46:00	09/13/21 07:20:00	09/03/21	Limb Pickup Closed	Brown, Shirley Sanders, Marcus	Johnstone Dr Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	264	11	Limbs pick up in Johnstone Sudv				
34222 A	09/02/21 08:49:00	09/08/21 06:58:00	09/03/21	Limb Pickup Closed	Brown, Shirley Williams	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
34223 A	09/02/21 09:15:00	09/03/21 07:00:00	09/03/21	Limb Pickup Closed	Brown, Shirley Renatta	Greer Ct 102 Greer Ct	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
34224 A	09/02/21 10:34:00	09/08/21 06:59:00	09/03/21	Limb Pickup Closed	Brown, Shirley Brown, Tory	Stillhouse Creek Dr Stillhouse Creek Dr	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up through out the neighborhood				
34225 A	09/02/21 10:36:00	09/08/21 09:15:00	09/03/21	Trash Related Closed	Brown, Shirley Applewhite, John	Talons Pointe Talons Pt		Medium Priority
	Dur (hrs/days)	144	6	Need refrigerator pick up				

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Grade	Date/Time	Date/Time	Date					
34227	09/02/21	09/08/21	09/03/21	Limb Pickup	Brown, Shirley	Church Rd	District 4	Medium Priority
A	10:40:00	06:59:00		Closed	Bolden, Michael	Church Rd		
	Dur (hrs/days)	144	6	Limbs pick up				
34229	09/02/21	09/02/21	09/03/21	Pot Holes	Brown, Shirley	Yandell Rd	District 1	
A	13:25:00	14:00:00		Closed	Gentry, Allen	Unknown		
	Dur (hrs/days)	0	0	Hit a pothole and damaged his tire on Tuesday, 8/31/2021. Acknowledged that it was repaired on Wednesday.				
34230	09/02/21	09/08/21	09/03/21	Trash Related	Brown, Shirley	Olympus Ct	District 3	Medium Priority
A	14:09:00	09:14:00		Closed	Richmond, Allison	Olympus Ct		
	Dur (hrs/days)	144	6	Needs refrigerator picked up				
34231	09/02/21	09/08/21	09/03/21	Limb Pickup	Brown, Shirley	Esplanade Court	District 2	Medium Priority
A	15:15:00	06:59:00		Closed	Smith, Chase	Esplanade Ct		
	Dur (hrs/days)	144	6	Limbs pick up				
34232	09/02/21	09/13/21	09/03/21	Limb Pickup	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	15:17:00	15:51:00		Closed	Dove, Joe	Cedar Hill Rd		
	Dur (hrs/days)	264	11	Limbs pick up on the whole road				
34233	09/02/21	09/08/21	09/03/21	Limb Pickup	Brown, Shirley	Briarhill Court	District 2	Medium Priority
A	15:23:00	07:25:00		Closed	Jones, Brad	Briarhill Ct		
	Dur (hrs/days)	144	6	Limbs pick up				
34234	09/03/21	09/09/21	09/04/21	Limb Pickup	Brown, Shirley	Memory Ln	District 3	Medium Priority
A	08:02:00	06:55:00		Closed	Edterton, Mike	Memory Ln		
	Dur (hrs/days)	144	6	Limbs pick up				
34235	09/03/21	09/09/21	09/04/21	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	08:16:00	15:54:00		Closed	Edwards, Ricky	639 South Deefield Dr		
	Dur (hrs/days)	144	6	Limb pickup				
34236	09/03/21	09/20/21	09/04/21	Pot Holes	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	08:05:00	07:56:00		Closed	Davis, Henry	Yandell Rd		
	Dur (hrs/days)	408	17	Two potholes before the two bridges by Hampton Hills Subdivision				
34237	09/03/21	09/09/21	09/04/21	Limb Pickup	Brown, Shirley	Sunset Cir	District 1	Medium Priority
A	08:53:00	15:59:00		Closed	Coon, David	Sunset Cir		
	Dur (hrs/days)	144	6	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
34238	09/03/21	09/16/21	09/04/21	Limb Pickup	Brown, Shirley	Coachmans Rd	District 2	Medium Priority
A	08:54:00	15:56:00		Closed	Jones, Allen	Coachmans Rd		
	Dur (hrs/days)	312	13	Limbs pick up				
34239	09/03/21	09/20/21	09/04/21	Pot Holes	Brown, Shirley	Phillips Rd	District 4	Medium Priority
A	08:55:00	07:56:00		Closed	Unknown	Phillips Rd		
	Dur (hrs/days)	408	17	Pot holes				
34240	09/03/21	09/20/21	09/04/21	Limb Pickup	Brown, Shirley	Hidden Crest	District 1	Medium Priority
A	09:26:00	15:57:00		Closed	Keys, David	Hidden Crest		
	Dur (hrs/days)	408	17	Limbs pick up				
34241	09/03/21	09/13/21	09/04/21	Limb Pickup	Brown, Shirley	Devonshire Way	District 3	Medium Priority
A	14:51:00	15:50:00		Closed	Bachus, Tommy	Devonshire Way Flora 39071		
	Dur (hrs/days)	240	10	Needs limb pickup				
34242	09/03/21	09/09/21	09/04/21	Limb Pickup	Brown, Shirley	Camden Ct	District 4	Medium Priority
A	14:59:00	07:03:00		Closed	Cade, Canner	Camden Ct		
	Dur (hrs/days)	144	6	Limbs pick up				
34243	09/03/21	09/08/21	09/04/21	Limb Pickup	Brown, Shirley	Castle Ridge Cv	District 3	Medium Priority
A	15:03:00	16:02:00		Closed	Baker, Brandi	Castle Ridge Cv		
	Dur (hrs/days)	120	5	Limbs pick up				
34244	09/03/21	09/09/21	09/04/21	Limb Pickup	Brown, Shirley	Cedar Green Cv	District 4	Medium Priority
A	15:06:00	07:33:00		Closed	Unknown	Cedar Reen Cv		
	Dur (hrs/days)	144	6	Limbs pick up				
34245	09/03/21	09/09/21	09/04/21	Limb Pickup	Brown, Shirley	Mason Cv		Medium Priority
A	15:07:00	06:55:00		Closed	Overstreet, Britney	Mason Cv		
	Dur (hrs/days)	144	6	Limbs pick up				
34246	09/07/21	09/09/21	09/08/21	Limb Pickup	Brown, Shirley	Bridge Water Dr	District 3	Medium Priority
A	07:01:00	07:38:00		Closed	Ron	Bridge Water Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
34247	09/07/21	09/09/21	09/08/21	Limb Pickup	Brown, Shirley	Harvey Crossing	District 1	Medium Priority
A	08:43:00	07:07:00		Closed	Kennell, Derrick	Harvey Crossing		
	Dur (hrs/days)	48	2	Limbs pick up				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34248	09/07/21 08:45:00	09/09/21 07:30:00	09/08/21	Trash Related Closed	Brown, Shirley Buggs, Valencia	Hayfield Pl Hayfield Pl	District 3	Medium Priority
	Dur (hrs/days)	48	2	Need toilet, and door pick up				
34249	09/07/21 08:48:00	09/08/21 16:01:00	09/08/21	Limb Pickup Closed	Brown, Shirley Jones, Celestine	Kearney Rd Kearney Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34251	09/07/21 08:50:00	09/09/21 07:30:00	09/08/21	Trash Related Closed	Brown, Shirley Lanceford, Calvin	Gross Rd Gross Rd	District 1	Medium Priority
	Dur (hrs/days)	48	2	Need mattress pick up from on the side of the road				
34252	09/07/21 08:57:00	09/09/21 07:02:00	09/08/21	Limb Pickup Closed	Brown, Shirley Green, Elise	Copper Ridge Ct Copper Ridge Ct	District 2	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34253	09/07/21 09:01:00	09/09/21 07:07:00	09/08/21	Limb Pickup Closed	Brown, Shirley Carter, Stephanie	Harvey Crossing Harvey Crossing	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34254	09/03/21 14:56:00	09/09/21 07:03:00	09/04/21	Limb Pickup Closed	Brown, Shirley Barrett, Mrs.	Savannah Bend Savannah Bend	District 3	Medium Priority
	Dur (hrs/days)	144	6	Needs limb pickup				
34255	09/07/21 09:51:00	09/09/21 07:03:00	09/08/21	Limb Pickup Closed	Brown, Shirley Hardy, Prentis	Camden Crossing Camden Crossing	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
34256	09/07/21 11:47:00	09/09/21 15:58:00	09/08/21	Limb Pickup Closed	Brown, Shirley Imad	Steels Pointe Steel's Pointe	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
34257	09/07/21 11:49:00	09/09/21 07:31:00	09/08/21	Trash Related Closed	Brown, Shirley Terrell	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days)	48	2	Need old refrigerator pic up				
34258	09/07/21 13:18:00	09/28/21 07:40:00	09/08/21	Culvert Installation Closed	Brown, Shirley Spann, Marvin	Sharon Rd 585 Sharon Rd	District 5	Medium Priority
	Dur (hrs/days)	504	21	Need culvert installed				

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Grade	Date/Time	Date/Time	Date					
34259	09/07/21 13:42:00	09/16/21 07:34:00	09/08/21	Limb Pickup Closed	Brown, Shirley Fulton	Harbor Rd 140 Harbor Rd	District 1	Medium Priority
	Dur (hrs/days)	216	9	Need limbs picked up, had a big tree to fall.				
34260	09/07/21 14:36:00	09/09/21 15:07:00	09/08/21	Pot Holes Closed	Brown, Shirley Mulvihill, Judy	Mallard Pointe Cir Mallard Pointe Circle Ridgeland 39157	District 1	Medium Priority
	Dur (hrs/days)	48	2	hole at her mailbox and there are potholes on the street that need repair. Said her road is used as a turn around because it is in front of Trace Park.				
34261	09/07/21 14:48:00	09/16/21 07:33:00	09/08/21	Limb Pickup Closed	Brown, Shirley Strong, Dennis	Strong Rd Strong Rd	District 1	Medium Priority
	Dur (hrs/days)	216	9	Needs limb pickup, limbs on side of road left from storm.				
34263	09/07/21 14:56:00	09/08/21 16:01:00	09/08/21	Limb Pickup Closed	Brown, Shirley Lee, Mae	Rankin Rd 689 Rankin Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Need limbs picked up				
34264	09/07/21 15:01:00	09/09/21 07:05:00	09/08/21	Limb Pickup Closed	Brown, Shirley Smith, Brad	Sagefield Sq Sagefield Square	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
34265	09/07/21 14:57:00	09/09/21 07:04:00	09/08/21	Limb Pickup Closed	Brown, Shirley Bearden, Tom	Sagefield Sq 126 Sagefield Sq	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
34268	09/07/21 15:45:00	09/08/21 15:58:00	09/08/21	Culvert Repair Closed	Brown, Shirley Brown, Sheldon	Cedar St 108 Cedar St	District 4	Medium Priority
	Dur (hrs/days)	24	1	Need culvert installed				
34269	09/08/21 08:26:00	09/09/21 15:59:00	09/09/21	Limb Pickup Closed	Brown, Shirley Lack, David	Bozeman-Paine Cir 116 Bozeman-Paine Cir	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limb Pickup				
34271	09/08/21 09:01:00	09/09/21 07:25:00	09/09/21	Trash Related Closed	Brown, Shirley Robinson, Dianna	Prescott Ridge 128 Prescott Ridge	District 4	Medium Priority
	Dur (hrs/days)	24	1	old refrigerator pickup				
34272	09/08/21 09:06:00	09/09/21 07:26:00	09/09/21	Trash Related Closed	Brown, Shirley Young, Robert	East Ridge Cir 1912 East Ridge Cir	District 3	Medium Priority
	Dur (hrs/days)	24	1	Need old washer picked up				

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Grade	Date/Time	Date/Time	Date					
34273	09/08/21	09/10/21	09/09/21	Limb Pickup	Brown, Shirley	Stokes Rd	District 3	Medium Priority
A	09:54:00	15:26:00		Closed	Tate, Terry	1498 Stokes Rd		
	Dur (hrs/days)	48	2	Need limbs picked up				
34274	09/08/21	09/10/21	09/09/21	Limb Pickup	Brown, Shirley	Savoy Park	District 4	Medium Priority
A	09:58:00	15:25:00		Closed	Shaw, Ivery	115 Savoy Park		
	Dur (hrs/days)	48	2	Limb pickup				
34275	09/08/21	09/09/21	09/09/21	Limb Pickup	Brown, Shirley	Bridge Water Dr	District 3	Medium Priority
A	10:05:00	07:04:00		Closed	Argood, Michael	158 Bridge water dr		
	Dur (hrs/days)	24	1	Limb pickup				
34276	09/08/21	09/14/21	09/09/21	Pot Holes	Brown, Shirley	Billbrew Rd	District 5	Medium Priority
A	10:07:00	07:41:00		Closed	Mr., Billbrew	Billbrew Rd		
	Dur (hrs/days)	144	6	Need potholes patched				
34278	09/08/21	09/28/21	09/09/21	Limb Pickup	Brown, Shirley	Elm Ct	District 3	Medium Priority
A	12:03:00	07:19:00		Closed	Montgomery, Ebony	108 Elm Ct		
	Dur (hrs/days)	480	20	Need limb pickup				
34279	09/08/21	09/16/21	09/09/21	Limb Pickup	Brown, Shirley	Traceview Rd	District 4	Medium Priority
A	12:14:00	07:34:00		Closed	Linda	535 Traceview Rd		
	Dur (hrs/days)	192	8	Need limbs picked up all through Twin Harbor				
34280	09/08/21	09/14/21	09/09/21	Limb Pickup	Brown, Shirley	Dover Ln	District 3	Medium Priority
A	13:35:00	15:31:00		Closed	Ward, Glen	Dover Ln		
	Dur (hrs/days)	144	6	needs limb pickup				
34281	09/08/21	09/09/21	09/09/21	Limb Pickup	Brown, Shirley	Plantation Dr	District 3	Medium Priority
A	13:37:00	16:00:00		Closed	Watson, Leah	Plantation Drive		
	Dur (hrs/days)	24	1	Needs limb pickup				
34282	09/08/21	09/09/21	09/09/21	Limb Pickup	Brown, Shirley	Serotina Rd	District 3	Medium Priority
A	13:41:00	16:00:00		Closed	Orledge, Vickie	Serotina Rd		
	Dur (hrs/days)	24	1	Needs limb pickup				
34284	09/08/21	09/09/21	09/09/21	Limb Pickup	Brown, Shirley	Main St	District 5	Medium Priority
A	14:29:00	15:59:00		Closed	Williams, Clara	524 Main St		
	Dur (hrs/days)	24	1	Need limbs picked up				

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34285	09/08/21	09/09/21	09/09/21	Limb Pickup	Brown, Shirley	Beaver Bend	District 1	Medium Priority
A	14:34:00	15:54:00		Closed	Eltiste, Al	Beaver Bend		
	Dur (hrs/days)	24	1	Needs limb pickup				
34286	09/08/21	09/17/21	09/09/21	Limb Pickup	Brown, Shirley	Oliver Rd	District 1	Medium Priority
A	15:52:00	11:10:00		Closed	Ward, Mary	Oliver Rd		
	Dur (hrs/days)	216	9	Needs limb pickup				
34288	09/09/21	09/13/21	09/10/21	Limb Pickup	Brown, Shirley	Compress St	District 4	Medium Priority
A	08:23:00	15:54:00		Closed	James, Gross	116 Compress St		
	Dur (hrs/days)	96	4	Need limb pickup				
34290	09/09/21	09/16/21	09/10/21	Limb Pickup	Brown, Shirley	Mallard Pointe Dr	District 1	Medium Priority
A	08:32:00	15:57:00		Closed	Judy	110 Mallard Pointe Dr		
	Dur (hrs/days)	168	7	Limb pickup				
34291	09/09/21	09/10/21	09/10/21	Limb Pickup	Brown, Shirley	Hampton Pl		Medium Priority
A	09:09:00	15:25:00		Closed	Blue, Michael	146 Hampton Pl		
	Dur (hrs/days)	24	1	Limb pickup				
34292	09/09/21	09/10/21	09/10/21	Limb Pickup	Brown, Shirley	West Elbridge Way	District 4	Medium Priority
A	09:25:00	15:18:00		Closed	hayles, Roderick	154 West Elbrige way		
	Dur (hrs/days)	24	1	Need limbs and stones picked up				
34293	09/09/21	09/13/21	09/10/21	Limb Pickup	Brown, Shirley	Champion View	District 1	Medium Priority
A	10:09:00	07:22:00		Closed	Brock, Holly	802 Chapion View		
	Dur (hrs/days)	96	4	Limb pickup				
34294	09/09/21	09/20/21	09/10/21	Limb Pickup	Brown, Shirley	Saddle Creek Cv	District 1	Medium Priority
A	11:20:00	15:56:00		Closed	Clark, Linda	101 Saddle Creek Cv		
	Dur (hrs/days)	264	11	Limb pickup				
34295	09/09/21	09/10/21	09/10/21	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	11:43:00	15:18:00		Closed	Stubs, Sue Ella	907 Oak Trail		
	Dur (hrs/days)	24	1	Limb pickup				
34296	09/09/21	09/10/21	09/10/21	Limb Pickup	Brown, Shirley	Laurel Ridge	District 4	Medium Priority
A	14:56:00	15:19:00		Closed	Anderson, Antowne	100 Laurel Ridge		
	Dur (hrs/days)	24	1	Limb pickup				

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34299	09/09/21	09/10/21	09/10/21	Limb Pickup	Brown, Shirley	Red Oak Ct	District 3	Medium Priority
A	15:27:00	15:24:00		Closed	Rowland, Jason	Red Oak Ct		
	Dur (hrs/days)	24	1	Needs limb pickup				
34300	09/09/21	09/10/21	09/10/21	Limb Pickup	Brown, Shirley	Cherry Cv	District 3	Medium Priority
A	15:28:00	15:21:00		Closed	Delgado, Eduardo	Cherry Cove		
	Dur (hrs/days)	24	1	Needs limb pickup				
34302	09/09/21	09/10/21	09/10/21	Limb Pickup	Brown, Shirley	Alden Place		Medium Priority
A	15:31:00	15:22:00		Closed	Davis, Savannah	Alden Place		
	Dur (hrs/days)	24	1	Needs limb pickup				
34303	09/09/21	09/28/21	09/10/21	Limb Pickup	Brown, Shirley	Dogwood Hollow	District 3	Medium Priority
A	15:32:00	07:20:00		Closed	Chappeol, Angel	Dogwood Hollow		
	Dur (hrs/days)	456	19	Needs limb pickup				
34304	09/10/21	09/14/21	09/11/21	Limb Pickup	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	07:09:00	15:03:00		Closed	Anderson, Gary	1186 North Old Canton Rd		
	Dur (hrs/days)	96	4	Limb pickup				
34305	09/10/21	09/14/21	09/11/21	Pot Holes	Brown, Shirley	W Sowell Rd	District 1	Medium Priority
A	09:07:00	15:42:00		Closed	Hammack, Katlyn	135 W Sowell Rd		
	Dur (hrs/days)	96	4	West Sowell Rd and Old Jackson Rd				
34306	09/10/21	09/13/21	09/11/21	Limb Pickup	Brown, Shirley	Center St	District 3	Medium Priority
A	09:15:00	15:58:00		Closed	Nelson, Velma	3009 Center St		
	Dur (hrs/days)	72	3	Limb pickup				
34309	09/10/21	09/16/21	09/11/21	Limb Pickup	Brown, Shirley	Belle Pointe Cir	District 4	Medium Priority
A	14:41:00	15:55:00		Closed	Fallico, Christine	304 Bell Pointe Cir		
	Dur (hrs/days)	144	6	Need limb pickup				
34310	09/10/21	09/28/21	09/11/21	Limb Pickup	Brown, Shirley	Hart Rd	District 5	Medium Priority
A	14:43:00	07:08:00		Closed	Sprayberry, Quinton	552 Hart Rd		
	Dur (hrs/days)	432	18	Need limb pickup				
34313	09/10/21	09/17/21	09/11/21	Limb Pickup	Brown, Shirley	Twin Harbor Pl	District 5	Medium Priority
A	15:45:00	07:26:00		Closed	Norell, Ms.	Twin Harbor pl		
	Dur (hrs/days)	168	7	Needs limb pickup				

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34314	09/10/21	09/13/21	09/11/21	Limb Pickup	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	15:47:00	15:57:00		Closed	Barton, Ken	Cedar Hill Rd		
	Dur (hrs/days)	72	3	Limbs at her house and across the street from her house				
34315	09/10/21	09/17/21	09/11/21	Limb Pickup	Brown, Shirley	Shadow Hill Dr	District 1	Medium Priority
A	15:48:00	07:25:00		Closed	Tharp, Kevin	Shadowhill Dr		
	Dur (hrs/days)	168	7	Needs limb pickup				
34317	09/10/21	09/14/21	09/11/21	Limb Pickup	Brown, Shirley	Covey Run	District 4	Medium Priority
A	15:52:00	15:36:00		Closed	Mitchell, Justin	Covey Run		
	Dur (hrs/days)	96	4	Needs limb pickup				
34319	09/13/21	09/16/21	09/14/21	Limb Pickup	Brown, Shirley	Old Jackson Rd	District 4	Medium Priority
A	10:24:00	15:58:00		Closed	Williams, Lisa	Old Jackson Road @ Orchard Lane		
	Dur (hrs/days)	72	3	Hi!				
34320	09/13/21	09/13/21	09/14/21	Trash Related	Brown, Shirley	Beaverdam Rd	District 5	Medium Priority
A	12:02:00	15:56:00		Closed	Butler, Mary	Beaverdam Rd		
	Dur (hrs/days)	0	0	Need mattress, and TV pick up				
34321	09/13/21	09/28/21	09/14/21	Limb Pickup	Brown, Shirley	Sharon Rd	District 5	Medium Priority
A	12:04:00	07:08:00		Closed	Black, Louise	Sharon Rd		
	Dur (hrs/days)	360	15	Limbs pick up				
34322	09/13/21	09/15/21	09/14/21	Limb Pickup	Brown, Shirley	Bremen Way	District 2	Medium Priority
A	12:05:00	15:11:00		Closed	Caper, Mike	Bremen Way		
	Dur (hrs/days)	48	2	Limbs, and mattress needs picking up				
34323	09/13/21	09/14/21	09/14/21	Pot Holes	Brown, Shirley	Hallmark Pl		Medium Priority
A	12:07:00	15:38:00		Closed	Robinson, Nancy	Hallmark Pl		
	Dur (hrs/days)	24	1	Big pot hole in front of this address				
34324	09/13/21	09/16/21	09/14/21	Limb Pickup	Brown, Shirley	Northshore Way	District 3	Medium Priority
A	12:08:00	16:00:00		Closed	Cefalu, Cindy	Northshore Way		
	Dur (hrs/days)	72	3	Limbs pick up				
34325	09/13/21	09/14/21	09/14/21	Limb Pickup	Brown, Shirley	Muscadine Path	District 3	Medium Priority
A	12:10:00	15:36:00		Closed	Murphy, Megan	Muscadine Path		
	Dur (hrs/days)	24	1	Limbs pick up				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34326	09/13/21	09/17/21	09/14/21	Limb Pickup	Brown, Shirley	Shadow Hill Dr	District 1	Medium Priority
A	12:12:00	11:05:00		Closed	Unknown	Shadow Hill Cir		
	Dur (hrs/days)	96	4	Limbs pick up				
34327	09/13/21	09/16/21	09/14/21	Limb Pickup	Brown, Shirley	Cherrybrook Dr	District 3	Medium Priority
A	12:13:00	07:29:00		Closed	Austin, Annie	Cherrybrook Dr		
	Dur (hrs/days)	72	3	Limbs pick up [HUGE PILE]				
34328	09/13/21	09/14/21	09/14/21	Limb Pickup	Brown, Shirley	Gunston Ct	District 3	Medium Priority
A	13:44:00	15:34:00		Closed	Pemberton, Marshall	Gunston Ct		
	Dur (hrs/days)	24	1	Has discarded fencing to be picked up				
34329	09/13/21	09/14/21	09/14/21	Limb Pickup	Brown, Shirley	Prescott Ridge	District 4	
A	13:45:00	15:36:00		Closed	Sumrall, Reid	Prescott Ridge		
	Dur (hrs/days)	24	1	Needs limb pickup				
34330	09/13/21	09/17/21	09/14/21	Limb Pickup	Brown, Shirley	South Glen Dr	District 3	Medium Priority
A	14:11:00	07:23:00		Closed	Polles	South Glen Dr		
	Dur (hrs/days)	96	4	Limbs pick up				
34331	09/13/21	09/14/21	09/14/21	Limb Pickup	Brown, Shirley	Woodridge Dr	District 4	Medium Priority
A	14:12:00	15:33:00		Closed	Morgan, Jeanette	Woodridge Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
34332	09/13/21	09/16/21	09/14/21	Limb Pickup	Brown, Shirley	Channing Cir	District 4	Medium Priority
A	14:37:00	15:53:00		Closed	Harris, Derrick	Channing Cir		
	Dur (hrs/days)	72	3	Limbs pick up				
34334	09/14/21	09/14/21	09/15/21	Limb Pickup	Brown, Shirley	Woodridge Dr	District 4	Medium Priority
A	08:05:00	15:33:00		Closed	Ingram	112 Woodridge Dr		
	Dur (hrs/days)	0	0	Limb pickup				
34335	09/14/21	09/15/21	09/15/21	Limb Pickup	Brown, Shirley	Quill Cove		Medium Priority
A	10:59:00	15:10:00		Closed	Harrison, Byran	110 Quill Cv		
	Dur (hrs/days)	24	1	Need limb pickup				
34336	09/14/21	09/16/21	09/15/21	Limb Pickup	Brown, Shirley	Camden Lake Drive		Medium Priority
A	11:01:00	15:56:00		Closed	Unknown	138 Camden Lake Dr		
	Dur (hrs/days)	48	2	Limb pickup				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34337	09/14/21 12:09:00	09/20/21 15:58:00	09/15/21	Limb Pickup Closed	Brown, Shirley Mcdaniel, Joanna	Trinity Dr 110 Trinity Dr	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limb pickup				
34339	09/10/21 13:34:00	09/17/21 14:30:00	09/11/21	Trash Related Closed	Brown, Shirley Applewhite, Steve	Talons Pointe Talons Pt		Medium Priority
	Dur (hrs/days)	168	7	Needs a fridge and a fire pit picked up				
34340	09/14/21 13:40:00	09/20/21 15:57:00	09/15/21	Limb Pickup Closed	Brown, Shirley Smith, Theodore	Kearney Rd Kearney Road	District 5	Medium Priority
	Dur (hrs/days)	144	6	Needs limb pickup				
34341	09/14/21 14:58:00	09/28/21 07:06:00	09/15/21	Limb Pickup Closed	Brown, Shirley Smith, Theodore	Kearney Rd Kearney Road	District 5	Medium Priority
	Dur (hrs/days)	336	14	Needs limb pickup				
34342	09/14/21 15:00:00	09/16/21 15:55:00	09/15/21	Limb Pickup Closed	Brown, Shirley Ingram, Brad	Bell Pointe Bell Pointe	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
34343	09/14/21 15:55:00	09/16/21 15:59:00	09/15/21	Limb Pickup Closed	Brown, Shirley Unknown	South Branch 105 South Branch	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
34344	09/14/21 16:00:00	09/21/21 07:09:00	09/15/21	Limb Pickup Closed	Brown, Shirley Weeks, Dawn	Woods Lake Dr Woods Lake Dr	District 1	Medium Priority
	Dur (hrs/days)	168	7	Needs 3 piles of limbs picked up				
34345	09/15/21 08:11:00	09/20/21 07:00:00	09/16/21	Trash Related Closed	Brown, Shirley Caller	Green Acres Dr Green Acres Dr	District 5	Medium Priority
	Dur (hrs/days)	120	5	Needs trash picked up and down the road				
34346	09/15/21 08:27:00	09/17/21 14:28:00	09/16/21	Trash Related Closed	Brown, Shirley Rogers, Tina	Livingston Vernon Rd Livingston Vernon Rd	District 4	Medium Priority
	Dur (hrs/days)	48	2	need small pile of bob wire pick up				
34348	09/15/21 08:30:00	09/17/21 07:23:00	09/16/21	Limb Pickup Closed	Brown, Shirley Guest, Marti	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34350	09/15/21 14:43:00	09/16/21 15:59:00	09/16/21	Limb Pickup Closed	Brown, Shirley Lambert, Janie	Deer Creek Cv Deer Creek Cv	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34351	09/15/21 14:46:00	09/16/21 15:58:00	09/16/21	Limb Pickup Closed	Brown, Shirley Thomas, Cynthia	Steels Pointe Steels Pointe	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34352	09/15/21 14:47:00	09/16/21 15:52:00	09/16/21	Limb Pickup Closed	Brown, Shirley Vernon, Ken	Crabapple Gr Crabapple Gr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34354	09/16/21 08:52:00	09/17/21 14:29:00	09/17/21	Limb Pickup Closed	Brown, Shirley Fraley, Lee	Mason Way Mason Way	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34355	09/16/21 09:13:00	09/17/21 14:31:00	09/17/21	Limb Pickup Closed	Brown, Shirley Martin, Donald	Beaver Bend Beaver Bend	District 1	Medium Priority
	Dur (hrs/days)	24	1	ccccLimbs pick up				
34356	09/16/21 09:16:00	09/17/21 14:31:00	09/17/21	Limb Pickup Closed	Brown, Shirley MacGregor, John	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34357	09/16/21 14:56:00	09/17/21 14:28:00	09/17/21	Limb Pickup Closed	Brown, Shirley Potts, Gill	Martinique Drive Martinique Dr		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34358	09/16/21 14:57:00	09/17/21 14:29:00	09/17/21	Limb Pickup Closed	Brown, Shirley Patrick, Glenn	Hidden Hollow Cv Hidden Hollow		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
34362	09/17/21 07:05:00	09/20/21 07:55:00	09/18/21	Pot Holes Closed	Brown, Shirley Thomas, Tiffany	Essie Rd Essie Rd	District 4	Medium Priority
	Dur (hrs/days)	72	3	Bad pot holes				
34363	09/17/21 07:07:00	09/20/21 15:58:00	09/18/21	Limb Pickup Closed	Brown, Shirley Reiber, Christine	Harvey Cv Harvey Cv	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
34366 A	09/20/21 08:46:00	09/28/21 07:19:00	09/21/21 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Waggoner, Christine	Sycamore Ridge Sycamore Ridge		Medium Priority
	Dur (hrs/days)	192	8					
34371 A	09/20/21 14:20:00	09/20/21 15:19:00	09/21/21 0	Limb Pickup Closed Limbs pick up [HUGE PILE]	Brown, Shirley Smith, Becky	Granfield Ct Granfield Ct	District 1	Medium Priority
	Dur (hrs/days)	0	0					
34372 A	09/20/21 15:18:00	09/28/21 07:18:00	09/21/21 8	Limb Pickup Closed Needs limb pickup	Brown, Shirley Mukoro, Christina	Devlin Springs Dr Devlin Springs Dr	District 1	Medium Priority
	Dur (hrs/days)	192	8					
34374 A	09/21/21 07:01:00	09/28/21 07:16:00	09/22/21 7	Limb Pickup Closed Limb pickup	Brown, Shirley Shaw	Savoy Park 115 Savoy Park	District 4	Medium Priority
	Dur (hrs/days)	168	7					
34376 A	09/21/21 10:21:00	09/28/21 07:15:00	09/22/21 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Barton, Kenneth	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	168	7					
34377 A	09/21/21 10:58:00	09/28/21 07:14:00	09/22/21 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Benneth, Daniel	Stone Creek Drive Stone Cerrk Dr		Medium Priority
	Dur (hrs/days)	168	7					
34378 A	09/21/21 11:09:00	09/28/21 07:11:00	09/22/21 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Cruze	Waterford Ln Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	168	7					
34379 A	09/21/21 15:48:00	09/28/21 07:12:00	09/22/21 7	Limb Pickup Closed Needs limb pickup	Brown, Shirley Parish, Randy	Hampton Chase Hampton Chase	District 3	Medium Priority
	Dur (hrs/days)	168	7					
34380 A	09/22/21 07:18:00	09/28/21 07:11:00	09/23/21 6	Limb Pickup Closed Limbs Pick up	Brown, Shirley Browing, Shelia	Beaufort Cir Beaufort Cir	District 4	Medium Priority
	Dur (hrs/days)	144	6					
34381 A	09/22/21 07:19:00	09/28/21 07:11:00	09/23/21 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Kirk, Scott	Beaufort Cir Beaufort Circle	District 4	Medium Priority
	Dur (hrs/days)	144	6					

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34387	09/22/21	09/28/21	09/23/21	Pot Holes	Brown, Shirley	WestFalen Dr		Medium Priority
A	14:26:00	07:07:00		Closed	Unknown	Westfalen Dr		
	Dur (hrs/days)	144	6	Pot hole by the Dollar General needs patching				
34388	09/22/21	09/28/21	09/23/21	Trash Related	Brown, Shirley	Talons Pointe		Medium Priority
A	15:48:00	07:03:00		Closed	Applewhite, John	Talons Pt		
	Dur (hrs/days)	144	6	Refrigerator need picking up				
34391	09/23/21	09/28/21	09/24/21	Trash Related	Brown, Shirley	Olympus Ct	District 3	Medium Priority
A	09:27:00	07:03:00		Closed	Richmond, Allison	Olympus Ct		
	Dur (hrs/days)	120	5	Need refrigerator pick up				

133 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
34228	09/02/21	09/28/21	09/03/21	Limb Pickup	Brown, Shirley	Moss Rd	District 5	Medium Priority
F	12:39:00	07:10:00		Closed	Hearst, Gatha	Moss Road		
	Dur (hrs/days)	624	26	Needs limb pickup...will have more. Putting it out himself				

1 Closed - Requests Closed after the Target Date

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Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 134